

# Epson® TM-S2000II-NW Network Multifunction Teller Device



Multifunction Device

POS

## Network multifunction device brings the next generation in branch solutions.

**Network-enabled multifunction device** — includes Web API for use with thin- or zero-client deployments, no PC required

**Easy to use** — bright LCD display for a simplified user experience

**Fastest scan speeds in its class** — USB scanning speed of up to 225 dpm and network scanning speed of up to 200 dpm

**Two-sided ID scanning** — easily capture color ID cards

**World-class service and support** — 2-year limited warranty; Epson Preferred<sup>SM</sup> Plus Extended Service Plans available for up to a total of 5 years of continuous coverage

**Versatile connectivity** — high-speed USB 2.0 and Ethernet options for futureproofing and deployment flexibility

**Remote monitoring capability via Web interface** — manage and monitor your device fleet from your laptop or smart device with Epson Device Admin

**Device memory for data storage** — back up your information in the event of a network disruption

**API compatibility** — connect with existing APIs for simplified integration

**Printer compatibility** — integrate with select models of Epson TM-T70 Series or TM-T88 Series printers to support your workflow

**Line Inkjet Printer**

**Print Method** Line ink, 360 nozzles  
**Print Resolution** 180 x 180 dpi  
**Print Font** Font A (default): 12 x 24/Font B: 9 x 17  
**Reliability**<sup>1</sup> MTBF 180,000 hours  
**Head Life** 6 billion shots/nozzle<sup>2</sup>

**Document Scanner**

**Throughput** Up to 200 documents per minute (dpm) networked, up to 225 dpm USB  
**Speed** Paper feeding up to 1,000 mm/sec  
**Area** 106 x 235 mm  
**Resolution** 100 dpi, 120 dpi, 200 dpi, 240 dpi interpolated, 300 dpi optical  
**Method** CIS (Contact Image Sensor)  
**Mode** 24-bit Color, 8-bit Grayscale, Bi-tonal  
**Capacity** Auto-input feeder of 100 items; exit pocket of 100 items; optional second pocket of 50 items  
**MICR** E13B and CMC7  
**Data Compression** CCITT Group 4, JPEG  
**Data Transmission Format** TIFF, JPEG, JTIFF, BMP (Windows® bitmap), Raster (Raw)  
**OCR** OCR-A, OCR-B and 1D Barcode  
**Rated Life** 2 million items  
**MCFB** 4,940,000 cycles  
**MTBF** 180,000 hours  
**D.K.D.** 2 drawers

**ID Card Scanner**

**Throughput** 1 at a time; multiple feeding is not available  
**Speed** Card feeding: 118 mm/sec (600 dpi color)  
**Area** ISO/IEC 7810 card  
**Resolution** 300 dpi, 600 dpi  
**Method** CIS (Contact Image Sensor)  
**Mode** 24-bit Color, 8-bit Grayscale  
**Capacity** 1 ID

**Operating Systems**

Windows 11, Windows 10, Windows 8/8.1, Windows 7, Windows Vista®, Windows XP, Windows XP Embedded, Windows Embedded POSReady 2009, Windows Embedded Standard 7, Windows Embedded POSReady 7, Windows Server® 2008/2008R2, Windows Server 2012/2012R2, Windows Server 2016

**General Information**

**Factory Option** USB 2 ports, USB-A and USB-B specification 2.0  
**Single-Pocket Size** 237 mm x 264 mm x 142 mm (H x D x W) [9.3" x 10.39" x 5.59"]  
**Power** AC cable and AC adapter V; there is only one power supply for the scanner and printer  
**Weight** One-pocket model: 4.3 kg (9.48 lb)  
**Case Color** Epson Black  
**Environmental Standards** WEEE, RoHS compliant  
**Country of Origin** China

**Ethernet Interface**

**Interface** USB connection (API compatibility ensured with TM-S2000II) Network connection (Epson WebAPI is equipped by standard)  
**Ethernet Connector** Type: RJ45 connector  
**Physical Communication** 10BASE-T, 100BASE-TX, 1000BASE-T, High-speed USB (USB 2.0) and Ethernet (Wi-Fi® can be used with optional OT-WL06); Port9100 support (controllable over the network from conventional printing applications)

**Storage**

**Image Data**  
 2,000 images (color, 300 dpi, JPEG)  
**ID Card Scanning**  
 200 cards (color, 300 dpi, JPEG)

**Warranty**

Standard 2-year limited warranty, with optional extended service plans available

**Epson Preferred Plus Extended Service Plans<sup>3</sup>**

1-Year Return for Repair	ECTMB-I
2-Year Return for Repair	ECTMB-II
3-Year Return for Repair	ECTMB-III
1-Year SITA Coverage	SITAS29-1
2-Year SITA Coverage	SITAS29-2
3-Year SITA Coverage	ITAS29-3
4-Year SITA Coverage	SITAS29-4
5-Year SITA Coverage	SITAS29-5

**Packaging Specifications**

**Single Box Dimensions (L x W x H)**  
 15.9" x 10.16" x 15.31"/404 mm x 258 mm x 389 mm (weight = 6.2 kg)

**What's in the Box**

TM-S2000II-NW, USB cable, dedicated ink cartridge [SJC18(K)] x 2, AC cable, AC adapter V, Setup Guide, cut-sheet paper (starter cut-sheet paper for operation check), connector cover

**Eco Features**

RoHS compliant  
 Recyclable product<sup>4</sup>  
 Epson America, Inc. is a SmartWay® Transport Partner<sup>5</sup>

**Ordering Information<sup>6</sup>**

Scanner, 200/225 Single Pocket A41CK44031

<sup>1</sup> Epson's statements about reliability levels are only estimates, based on normal use of the printer using tested media only. Reliability statements are not warranties of Epson's printers or of any media. Epson's only warranties for printers are the limited warranty statements for each printer. Epson makes no warranties about media, tested or otherwise. | <sup>2</sup> Shots are the number of electric pulses for the printhead. | <sup>3</sup> See individual service plan for details. | <sup>4</sup> For convenient and reasonable recycling options, visit [www.epson.com/recycle](http://www.epson.com/recycle) | <sup>5</sup> SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency. | <sup>6</sup> Contact your Epson representative for additional models.

See the latest innovations from Epson Business Solutions at [www.epson.com/forbusiness](http://www.epson.com/forbusiness)

Better Products for a Better Future™  
[eco.epson.com](http://eco.epson.com)



Epson America, Inc.  
 3131 Katella Ave., Los Alamitos, CA 90720

Epson Canada Limited  
 185 Renfrew Drive, Markham, Ontario L3R 6G3

[www.epson.com](http://www.epson.com)  
[www.epson.ca](http://www.epson.ca)

Specifications and terms are subject to change without notice. EPSON is a registered trademark, EPSON Exceed Your Vision is a registered logomark and Better Products for a Better Future is a trademark of Seiko Epson Corporation. Epson Preferred is a service mark of Epson America, Inc. Windows, Windows Server and Windows Vista are either registered trademarks or trademarks of Microsoft Corporation in the United States and other countries. SmartWay is a registered trademark of the U.S. Environmental Protection Agency. Wi-Fi® is a registered trademark of Wi-Fi Alliance®. All other product and brand names are trademarks and/or registered trademarks of their respective companies. Epson disclaims any and all rights in these marks. Copyright 2022 Epson America, Inc. Com-SS-Oct-13 CPD-62762 11/22

Contact: