

Epson® TM-S9000II-NW Network Multifunction Teller Device

Multifunction Device

POS



Network multifunction device with thermal printer for your branch solutions.

Network-enabled multifunction device — includes Web API for use with thin- or zero-client deployments, no PC required

Easy to use — bright LCD display for a simplified user experience

Fastest scan speeds in its class — USB scanning speed of up to 225 dpm and network scanning speed of up to 200 dpm

Integrated thermal receipt printing — built-in thermal printer for fast receipt printing

Two-sided ID scanning — easily capture color ID cards

World-class service and support — 2-year limited warranty; Epson PreferredSM Plus Extended Service Plans available for up to a total of 5 years of continuous coverage

Versatile connectivity — high-speed USB 2.0 and Ethernet options for futureproofing and deployment flexibility

Remote monitoring capability via Web interface — manage and monitor your device fleet from your laptop or smart device with Epson Device Admin

Device memory for data storage — back up your information in the event of a network disruption

API compatibility — connect with existing APIs for simplified integration

Thermal Printer

Print Method Direct thermal
Print Speed Up to 300 mm/sec (11.8"/sec)
Print Resolution 180 x 180 dpi
Print Font Font A (default): 12 x 24/Font B: 9 x 17
Paper Size Roll paper diameter: 83 mm (3.27") maximum
Paper Width 79.5 ± 0.5 mm (3.13" ± 0.02")
Reliability¹
 MTBF: 360,000 hours
 MCBF: 96,000,000 lines
 Auto Cutter: 2 million cuts

Line Inkjet Printer

Print Method Line ink, 360 nozzles
Print Resolution 180 x 180 dpi
Print Font Font A (default): 12 x 24/Font B: 9 x 17
Reliability MTBF 180,000 hours
Head Life 6 billion shots/nozzle²

Document Scanner

Throughput Up to 200 documents per minute (dpm) networked, up to 225 dpm USB
Speed Paper feeding: up to 1,000 mm/sec
Area 106 mm x 235 mm
Resolution 100 dpi, 120 dpi, 200 dpi, 240 dpi interpolated, 300 dpi optical
Method CIS (Contact Image Sensor)
Mode 24-bit color, 8-bit grayscale, bi-tonal
Capacity Auto-input feeder of 100 items; exit pocket of 100 items; optional second pocket of 50 items
MICR E13B and CMC7
Data Compression CCITT Group 4, JPEG
Data Transmission Format TIFF, JPEG, JTIF, BMP (Windows[®] bitmap), Raster (Raw)
OCR OCR-A, OCR-B and 1D Barcode
Rated Life 2 million items
MCBF 4,940,000 cycles
MTBF 180,000 hours
D.K.D. 2 drawers

ID Card Scanner

Throughput 1 at a time; multiple feeding is not available
Speed Card feeding: 118 mm/sec (600 dpi color)
Area ISO/IEC 7810 card
Resolution 200 dpi interpolated, 300 dpi, 600 dpi optical
Method CIS (Contact Image Sensor)
Mode 24-bit Color, 8-bit Grayscale
Capacity 1 ID

Operating Systems

Windows 11, Windows 10, Windows 8/8.1, Windows 7, Windows Vista[®], Windows XP, Windows XP Embedded, Windows Embedded POSReady 2009, Windows Embedded Standard 7, Windows Embedded POSReady 7, Windows Server[®] 2008/2008R2, Windows Server 2012/2012R2, Windows Server 2016

General Information

Factory Option
 USB 2 ports, USB-A and USB-B specification 2.0
Single-Pocket Size
 237 mm x 264 mm x 250 mm (H x D x W)
 [9.3" x 10.39" x 9.84"]

Power
 AC cable and AC adapter V; there is only one power supply for the scanner and printer

Weight
 One-pocket model: 6.1 kg (13.45 lb)

Case Color Epson[®] Black
Environmental Standards WEEE, RoHS compliant

Warranty 2-year limited warranty
Country of Origin China

Ethernet Interface

Interface USB connection (API compatibility ensured with TM-S9000II) Network connection (Epson WebAPI is equipped by standard)

Ethernet Connector Type: RJ45 connector

Physical Communication 10BASE-T, 100BASE-TX, 1000BASE-T, High-Speed USB (USB 2.0) and Ethernet (Wi-Fi[®] can be used with optional OT-WL06); Port9100 support (controllable over the network from conventional printing applications)

Storage

Image Data
 2,000 images (color, 300 dpi, JPEG)
ID Card Scanning
 200 cards (color, 300 dpi, JPEG)

Warranty

Standard 2-year limited warranty, with optional extended service plans available

Epson Preferred Plus Extended Service Plans³

1-Year Return for Repair	ECTMB-I
2-Year Return for Repair	ECTMB-II
3-Year Return for Repair	ECTMB-III
1-Year SITA Coverage	SITAS29-1
2-Year SITA Coverage	SITAS29-2
3-Year SITA Coverage	SITAS29-3
4-Year SITA Coverage	SITAS29-4
5-Year SITA Coverage	SITAS29-5

Packaging Specifications

Single Box Dimensions (L x W x H)
 15.9" x 15" x 15.31"/404 mm x 381 mm x 389 mm

What's in the Box

TM-S9000II-NW, thermal roll paper (starter roll for operation check), USB cable, dedicated ink cartridge [SJIC18(K)] x 2, AC cable, AC adapter [PS-180 (Model: M159B)], Setup Guide, cut-sheet paper (starter cut-sheet paper for operation check)

Eco Features

RoHS compliant
 Recyclable product⁴
 Epson America, Inc. is a SmartWay[®] Transport Partner⁵

Ordering Information⁶

Scanner, 200/225 Single Pocket A41CK43031

¹ Epson's statements about reliability levels are only estimates, based on normal use of the printer using tested media only. Reliability statements are not warranties of Epson's printers or of any media. Epson's only warranties for printers are the limited warranty statements for each printer. Epson makes no warranties about media, tested or otherwise. | ² Shots are the number of electric pulses for the printhead. | ³ See individual service plan for details. | ⁴ For convenient and reasonable recycling options, visit www.epson.com/recycle | ⁵ SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency. | ⁶ Contact your Epson representative for additional models.

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