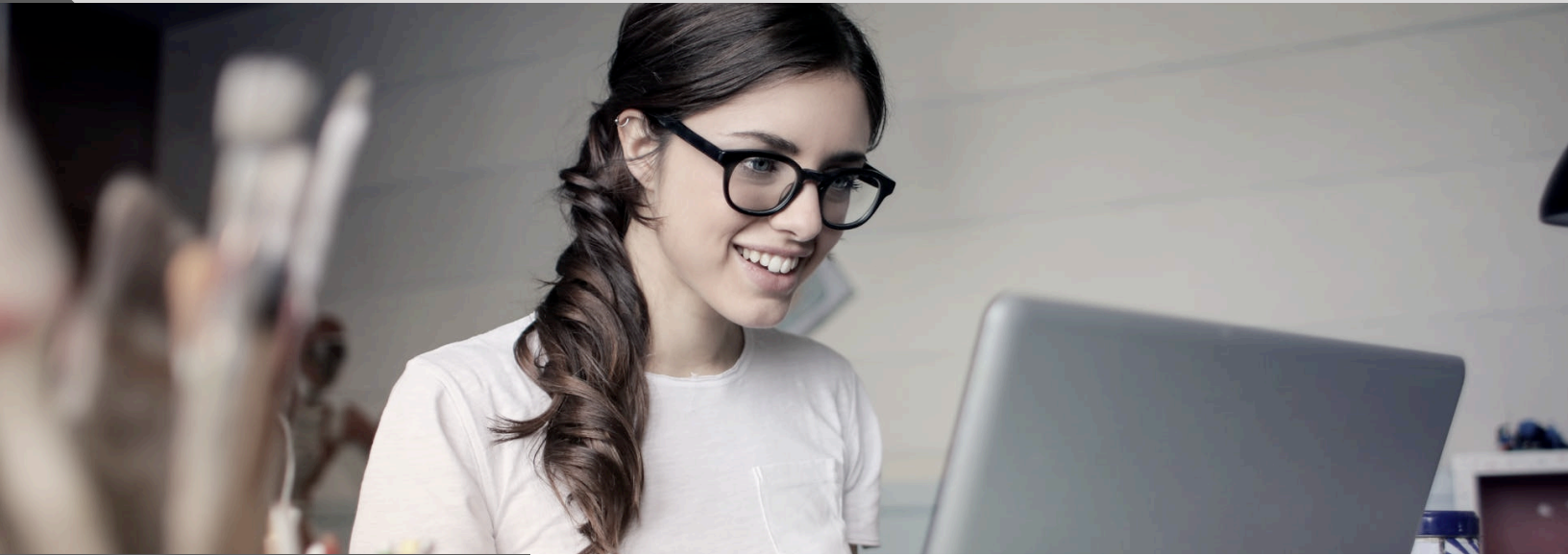


Digital Cloud Fax Technology provides 100% interoperability today!



EASY DEPLOYMENT

Get started today. No expensive hardware.



SECURE

TLS 1.2 for transport and AES 256 Encryption.



INTEROPERABILITY

Integrate cloud fax using API, print driver & MFDs.



SECURE FAX API

RESTful interface allows rapid implementation.

WestFax has been a leader in the Fax industry for over 20 years. Our infrastructure is built with security, speed and volume at the core. We pride ourselves on offering unlimited scalability, affordability and outstanding customer support.

WestFax goes beyond the normal technology assurances. We embed security policies and standards compliant practices in our everyday operations to guarantee the privacy, integrity, availability and accessibility of your electronic fax documents.

Learn more at westfax.com



Email



Phone



Desktop



Scanner



Printer



Portal



API



MULTIPLE DEPLOYMENT STRATEGIES

Enterprise fax with robust workflow out of the box



DISTRIBUTOR / RESELLER:

Our Digital Compliant Fax Technology stands on five pillars of service. We have built our network from the ground up to support secure fax communications at every step and ensure safe handling of secure data. These processes are more than just bullet points; they are active and functional elements of our platform.

OUR TECHNOLOGY

WestFax uses the best encryption and security appliance protections available.

- The highest level of TLS encryption available for data in transit either through our secure website or secure API interfaces.
- At rest AES 256 bit encryption of ePHI data to guarantee privacy and prevent disclosure from intrusion.
- We support TLS protected SMTP email with optional REQUIRE TLS extension in accordance with the IETF RFC 3207.
- FTPS and SFTP with TLS for safe and secure transport of documents to and from your existing servers.
- Comprehensive HTTPS API allows for easy and flexible integration of systems.

OUR FACILITIES

Providing assurance of data access is more than just a network connection.

- Our highly secure Tier III data centers maintain SSAE16 SOC 2 Certifications to provide physical control of your ePHI data.
- Fingerprint scanning and video surveillance.
- Redundant and fault tolerant power and HVAC systems ensuring system performance and availability.
- Redundant internet connections and carrier class fire-walling and security.
- Comprehensive compliance support: FISMA High / NIST 800-53, HIPAA, PCI-DSS Level 1, SOC 2 Type II, and SOC 3.

OUR PROCESS

Policies and procedures are paramount to maintaining a secure environment.

- We implement strong administrative and operational controls to protect customer data within our production systems. Obeying the Principle of Least Privilege.
- Extensive security and incident response training to prevent security breaches.
- Comprehensive auditing and verification to continually monitor and improve security posture.

OUR PERSONNEL

We start with a knowledgeable and reliable staff and provide ongoing training and resources to ensure your data privacy.

- Routine training regarding access and disclosure of ePHI and secure faxes.
- Policy and Procedure training is at the heart of what we do.
- Annual Security Risk Assessment (SAR) audit.

OUR COMMITMENT

WestFax is dedicated to supporting the compliance needs of our customers.

- If you require HIPAA compliant faxing We will provide an industry standard BAA agreement or will enter into a custom BAA agreement tailored to your needs.
- Our BAA agreement satisfies the Health and Human Services (HHS) standards for Health Information Privacy (HIP). <https://www.hhs.gov>

